# **ZBB POLICY**

Substantiating Green Claims

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### Avoid overstatements

Claims should not exaggerate or overstate environmental benefits Claims language should be simple, straightforward and easy to understand

Be clear



Be specific

Claims should communicate only on substantiated environmental aspects

Clear, factual claims build consumer trust and enable informed choice







### Reliable information

Claims must use reliable, comparable and verifiable information as substantiation

Substantiation must consider full product lifecycle impacts

Life-cycle impacts

Significant aspects

Claims should relate to significant environmental aspects of products

Requirements ensure substantiation of claims is robust, considers full impacts, and focuses on what matters.

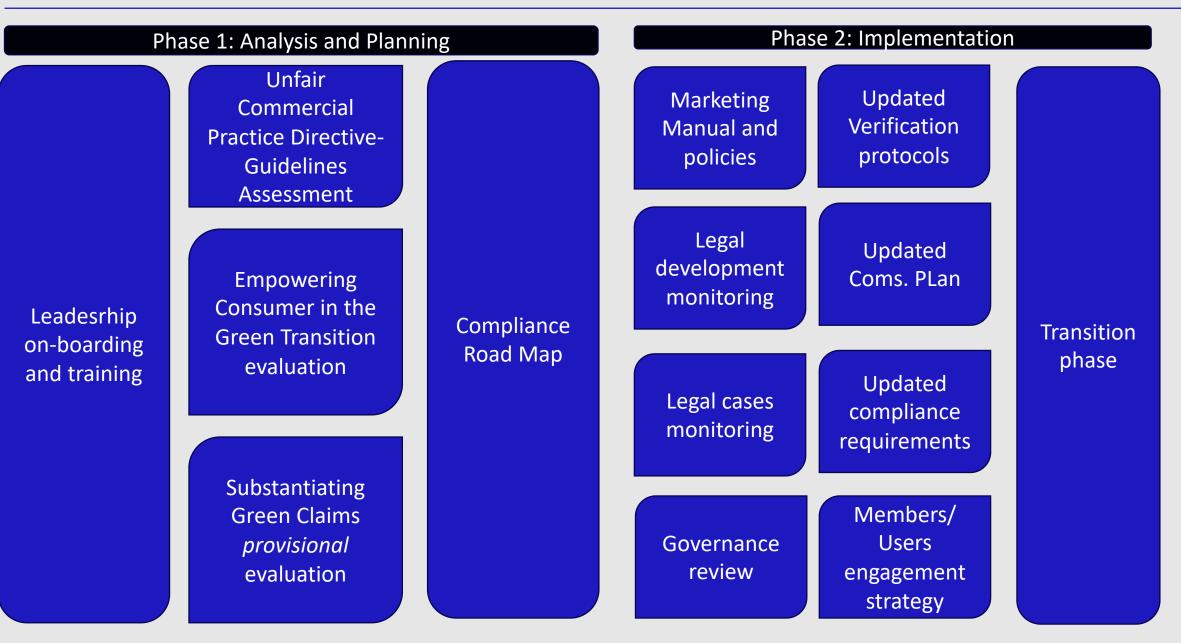
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Verifiers must be independent from the product/trader making the claim No conflict of interests between verifier and claimant Verifiers must have appropriate expertise Proper qualifications to assess substantiation Verifiers issue a certificate of conformity after verification

Independent third party verifiers ensure impartial and competent substantiation of environmental claims according to EU regulations





## Questions

LFC