









### **About TGA**

TURKIYE TOURISM PROMOTION AND DEVELOPMENT AGENCY

It was established by law in 2019 by the Ministry of Culture and Tourism of the Republic of Türkiye

#### TGA;

- Promoting Türkiye as a brand and popular destination
- Discovering, developing and promoting natural and cultural heritage assets
- Increasing Türkiye's tourism capacity
- Increasing the rate of tourism investments
- Improving service quality through communication and marketing activities

It operates in 81 provinces together with local sector stakeholders in the Provincial Tourism Promotion and Development Program.























# What are we doing?

2019

2020

2021

2022

2023

Türkiye 2023 Master Plan (Cappadocia University)



Establishment of Türkiye
Tourism Promotion and
Development Agency
(TGA)



Safe Tourism Program



**Türkiye Sustainability Atlas** 

Provincial Tourism
Promotion and
Development Program
(IGTP)



GSTC (Global Sustainable Tourism Council)



**Cooperation with GSTC** 

Sustainable Tourism
Program



2028 Türkiye Tourism Master Plan Competitiveness & Sustainability





# **TGA & GSTC Cooperation**



2023

2025

2030

Turkey became the first and exemplary country to make an agreement with GSTC to prepare a National Sustainable **Tourism Program!** 

The entire Sustainable Tourism Program received "Acknowledged" status by GSTC!

National Sustainable Tourism Industry Criteria (TR-I), Received 'Recognized' status in GSTC standards!











### **Accommodation Facilities**



**L**Annual Certificate



**42**Audit by Criteria





3 Stage
Ease of Compliance
with Criteria



### **Training for Auditors**

+ 300 verifiers were trained (1st Stage)

+50 3rd Stage (GSTC Auditor)



#### **GOALS**

- By the end of 2023, all accommodation facilities in Türkiye; **Receive at least Stage 1 Verification**
- As of 2030, all accommodation facilities in Türkiye; Obtaining a Sustainable Tourism Certificate
- By 2030; Ensuring international sustainable tourism standards with all stakeholders of the tourism sector

On November 15, 2022, with the publication of the directive numbered 2022/2, **legal regulation** was implemented by requiring accommodation facilities to obtain at least a Stage 1 Verification in the Sustainable Tourism Program by December 31, 2023.







### **Audit Firm and Auditor Criteria**



#### **All Stages**

Internationally Accredited Audit Companies



#### 1.Stage Verification

Auditors approved by Cappadocia
University, the only Authorized
Training Institution of GSTC in
Türkiye





#### 3.STage Certification

GSTC Accreditation
Auditors approved by GSTC
100% GSTC Compliant

The Ministry of Culture and Tourism auditors conduct announced inspection at verified/certified accommodation facilities under the Türkiye Sustainable Tourism Program.







### **Audit Firm and Auditor Criteria**



































1st Stage Verification Training for Ministry Auditors: 125







### **Accommodation Facilities**

2023	2025	2030
Stage 1	Stage 2	Stage 3 (Certification)

	Total Verified/Certified	Stage 1	Stage 3	Completion
	Accommodation Facilities	Verification	Certification	Percentage %
İSTANBUL	2.544	2.339	205	75,27%
MUĞLA	2.445	2.108	337	80,09%
ANTALYA	2.069	1.976	93	68,56%
izmir	1.343	1.300	43	64,35%
BALIKESIR	847	839	8	62,37%
ÇANAKKALE	766	753	13	73,30%
NEVŞEHIR	538	528	10	65,29%
SAKARYA	653	644	9	84,15%
MERSIN	491	486	5	72,96%
AYDIN	333	309	24	63,31%
OTHERS	5.487	5.331	155	72,29%
TOTAL OF 81 DESTNATION	17.516	16.613	902	71,99%

Over

17.500

**Stage 1 Verified** 

**Accommodation Facility** 

Over

900

Sustainable Tourism Certified

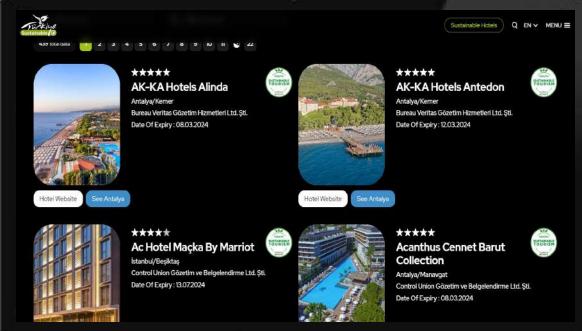
**Accommodation Facility** 

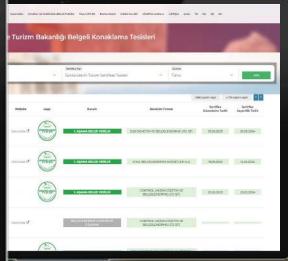




+1.5 million beds verified and certified in total!

# Sustainable Tourism Program Websites





Certified facilities can find on the TGA's, the Ministry's and GoTürkiye websites.











GSTC Certification Code: HABV230102

#### Sustainable Tourism

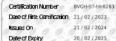
#### CERTIFICATION

This certification recommended by Turkiye Tourism Promotion as Development Agency is Issued by Bureau Veritas Certification Hor Korro Limited

Bureau Veritas Certification Forg Kong Limited is accredited by GSTC and

### ERESIN HOTELS

Based on an audit according to the requirements stated in the Turkiye Sustainable Trumsom Standard. Version: 1.0. 19 May 2022; which is Recognized by SOTS and a Symple contract. Bursul Vertace Certification Hong Korng Limited Investor Levella to the facility listed above is found to be in compliance with Turkiye Sustainable's Trumins Standard, Version, 1.0.19 May 2022. This guarantees that the criteria for managing Scribballah Torris certification and the criteria for managing Scribballah Torris certification and the criteria for managing Scribballah Torris certification and the second seco





Facility Type Accommodation Facility





The Suntariable Tourism Program was disveloped under the leastership of the Republic of Tarktye Ministry of Culture and Tourism.









## **Sustainability Go Türkiye**

Türkiye Sustainable Tourism Platform

**Countless Micro Websites in 10 Languages** 

**More than 50 Sustainable Tourism Experiences** 

01

Sustainable Routes 02

Outdoor & Nature

03

Local Products and Gifts

04

Responsible Travel 05

Cultural and Historical

06

Türkiye's Environmentally Friendly Projects

07

Boutique and Unique Experiences

08

Events and Festivals

09

Local foods and Chefs

10

Türkiye's Sustainable Tourism Program





# **Challenges and Solutions of Sustainable Tourism Program**

#### The Challenges

- Establishment of a national program in cooperation with all industries and international institutions.
- All **81 provinces** under a holistic national framework.
- Inclusion of all accommodation facilities regardless of location, type, class, or capacity.
- The development of national sustainable tourism standards in collaboration with domestic and international stakeholders.

#### The Solutions

- Engage all stakeholders in tourism industry for sustainable transformation. Create and apply a national sustainable tourism program which is **Acknowledged" by GSTC**, at international standards.
- Determine the industry criteria set for whole country which consist of 81 cities including different economy, culture, geography with all related stakeholders.
- Launch a business model that covers all accommodation facilities of all sizes and capacities.
- Shift sustainability from a voluntary concept to an obligatory one including governmental parties.









pürkiye goturkiye.com