## GSTC Sustainable Tourism Course Stockholm, Sweden, April 22-23, 2024

DAY 1			
8:30 - 9:00	On-site Registration		
9:00 - 10:30	<ul> <li>Morning Session 1:</li> <li>Sustainable Tourism Overview: the definition and principles of sustainable tourism; issues, current trends, business case for sustainability.</li> <li>Introduction to the GSTC and GSTC Criteria: an introduction to the GSTC Criteria; the GSTC's roles in the global tourism industry.</li> </ul>	Learning Goals: Understand the roles of the GSTC and the GSTC Criteria. Learn about and discuss relevant sustainability issues and tourism trends.	
10:30 - 11:00	Coffee Break		
11:00 - 12:30	<ul> <li>Morning Session 2:</li> <li>GSTC Criteria Section A: best practices in sustainable tourism management approaches.</li> <li>GSTC Destination Criteria (A. Sustainability Management)</li> </ul>	<b>Learning Goals:</b> Become familiar with sustainability management principles and discuss best practices.	
12:30 - 13:30	Lunch Break		
13:30 - 15:00	<ul> <li>Afternoon Session 1:</li> <li>GSTC Industry Criteria (A. Sustainable Management System)</li> </ul>	Learning Goals: Become familiar with sustainability management principles and discuss best practices of hotels and touroperators.	
15:00 - 15:30	Coffee Break		
15:30 - 16:30	<ul> <li>Afternoon Session 2:</li> <li>GSTC Industry Criteria (B. Socio-economic Sustainability)</li> </ul>	Learning Goals: Understand issues and challenges related to the socioeconomic impacts of hotels and tour operators. Learn about sustainability practices that effectively address the socioeconomic impacts of hotels and tour operators.	
16:30 - 17:00	Day 1 summary and wrap-up		



Day 2		
9:00 - 9:30	<ul><li>Day 1 Re-cap</li><li>Day 2 Introduction</li></ul>	
9:30 - 10:30	<ul> <li>Morning Session 1:</li> <li>GSTC Destination Criteria (B. Socio-economicSustainability)</li> </ul>	Learning Goals: Understand issues and challenges related to the socioeconomic impacts of tourism. Learn about sustainability practices that effectively address the socioeconomic impacts of tourism.
10:30 - 11:00	Coffee Break	
11:00 - 12:30	<ul> <li>Morning Session 2:</li> <li>GSTC Destination Criteria (C. Cultural Sustainability)</li> </ul>	Learning Goals: Understand issues and challenges related to the impact of tourism on local cultural heritage. Learn about best practices on reducing negative impacts of tourism activities on local cultural heritage.
12:30 - 13:30	Lunch Break	
13:30 - 14:30	<ul> <li>Afternoon Session 1:</li> <li>GSTC Industry Criteria (C. Cultural Heritage Benefits and Impacts)</li> </ul>	Learning Goals: Learn about best practices on reducing footprint and positively contributing to conservation.
14:30 - 15:00	Afternoon Session 3: • Guest speech	Learning Goals: Learn the best practices
15:00 - 15:30	Coffee Break	
15:30 - 16:30	<ul> <li>Afternoon Session 2:</li> <li>GSTC Industry Criteria</li> <li>GSTC Destination Criteria <ul> <li>(D. Environmental Benefits and Impacts)</li> </ul> </li> </ul>	Learning Goals: Understand issues and challenges related to the impact of business on the local environment. Learn about best practices on how a hotel business reducing negative impacts in terms of environmental sustainability.
16:30 - 17:00	<ul><li>Day 2 summary</li><li>Training wrap-up: looking back and moving forward</li></ul>	

\* Please note: Details of the training class agenda may be subject to change.

