GSTC Sustainable Tourism Course Athens, Greece, February 27-28, 2024

DAY 1			
8:30 - 9:00	On-site Registration		
9:00 - 10:30	 Morning Session 1: Sustainable Tourism Overview: the definition and principles of sustainable tourism; issues, current trends, business case for sustainability. Introduction to the GSTC and GSTC Criteria: an introduction to the GSTC Criteria; the GSTC's roles in the global tourism industry. 	Learning Goals: Understand the roles of the GSTC and the GSTC Criteria. Learn about and discuss relevant sustainability issues and tourism trends.	
10:30 - 11:00	Coffee Break		
11:00 - 13:00	 Morning Session 2: GSTC Criteria Section A: best practices in sustainable tourism management approaches. GSTC Destination Criteria (A. Sustainability Management) 	Learning Goals: Become familiar with sustainability management principles and discuss best practices.	
13:00 - 13:45	Lunch Break		
13:45 - 15:00	 Afternoon Session 1: GSTC Industry Criteria (A. Sustainable Management System) 	Learning Goals: Become familiar with sustainability management principles and discuss best practices of hotels and touroperators.	
15:00 - 15:30	Coffee Break		
15:30 - 16:45	 Afternoon Session 2: GSTC Industry Criteria (B. Socio-economic Sustainability) 	Learning Goals: Understand issues and challenges related to the socioeconomic impacts of hotels and tour operators. Learn about sustainability practices that effectively address the socioeconomic impacts of hotels and tour operators.	
16:45 - 17:00	Day 1 summary and wrap-up		



Day 2			
9:00 - 9:15	Day 1 Re-cap Day 2 Introduction		
9:15 - 10:00	 Day 2 Introduction Morning Session 1: GSTC Destination Criteria (B. Socio-economicSustainability) 	Learning Goals: Understand issues and challenges related to the socioeconomic impacts of tourism. Learn about sustainability practices that effectively address the socioeconomic impacts of tourism.	
10:00 - 10:45	Morning Session 2:Guest speech from the Industry	Learning Goals: Learn the best practices	
10:45 - 11:00	Coffee Break		
11:00 - 12:00	 Morning Session 3: GSTC Industry Criteria (C. Cultural Heritage Benefits and Impacts) 	Learning Goals: Learn about best practices on reducing footprint and positively contributing to conservation.	
12:00 - 13:00	 Morning Session 4: GSTC Destination Criteria (C. Cultural Sustainability) 	Learning Goals: Understand issues and challenges related to the impact of tourism on local cultural heritage. Learn about best practices on reducing negative impacts of tourism activities on local cultural heritage.	
13:00 - 13:45	Lunch Break		
13:45 - 15:15	 Afternoon Session 1: GSTC Industry Criteria (D. Environmental Benefits and Impacts) 	Learning Goals: Understand issues and challenges related to the impact of business on the local environment. Learn about best practices on how a hotel business reducing negative impacts in terms of environmental sustainability.	
15:15 - 15:45	Coffee Break		
15:45 - 16:30	 Afternoon Session 2: GSTC Destination Criteria (D. Environmental Benefits and Impacts) 	Learning Goals: Understand issues and challenges related to the impact of business on the local environment. Learn about best practices on how a hotel business reducing negative impacts in terms of environmental sustainability.	
16:30 - 17:00	Day 2 summaryTraining wrap-up: looking back and moving forward		

