

**DAY 1 - In Class Training**

<b>08:00 – 10:00</b>	<p><b>Morning Session 1:</b></p> <ul style="list-style-type: none"> <li>● Sustainable Tourism Overview: the definition and principles of sustainable tourism; issues, current trends, business case for sustainability.</li> <li>● Introduction to the GSTC and GSTC Criteria: an introduction to the GSTC Criteria; the GSTC’s roles in the global tourism industry.</li> </ul>	<p><b>Learning Goals:</b></p> <ul style="list-style-type: none"> <li>● Understand the roles of the GSTC and the GSTC Criteria.</li> <li>● Learn about and discuss relevant sustainability issues and tourism trends.</li> </ul>
----------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**10:00 - 10:15 Coffee Break**

<b>10:15 – 12:00</b>	<p><b>Morning Session 2:</b></p> <ul style="list-style-type: none"> <li>● GSTC Criteria Section A: best practices in sustainable tourism management approaches.</li> </ul>	<p><b>Learning Goals:</b></p> <ul style="list-style-type: none"> <li>● Become familiar with sustainability management principles and discuss best practices.</li> </ul>
----------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**12:00 – 13:00 Lunch Break**

<b>13:00 – 15:00</b>	<p><b>Afternoon Session 1:</b></p> <ul style="list-style-type: none"> <li>● GSTC Criteria Section B. Social and Economic Benefits: understanding the socioeconomic impacts of tourism activities, and on effective strategies for reducing negative impacts.</li> </ul>	<p><b>Learning Goals:</b></p> <ul style="list-style-type: none"> <li>● Understand issues and challenges related to the socioeconomic impacts of tourism.</li> <li>● Learn about sustainability practices that effectively address the socioeconomic impacts of tourism.</li> </ul>
----------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**15:00 – 15:30 Coffee Break**

<b>15:30 – 17:00</b>	<p><b>Afternoon Session 2:</b></p> <ul style="list-style-type: none"> <li>● Guest Presentation and Q&amp;A: Example of implementing best practices in managing sustainable tourism practices for travel operator businesses.</li> <li>● Day 1 summary and wrap-up</li> </ul>	<p><b>Learning Goals:</b></p> <ul style="list-style-type: none"> <li>● Discuss practical application of the GSTC Industry Criteria for Tour Operators through a case study.</li> </ul>
----------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**Day 2 - In Class Training**

<b>08:00 – 10:00</b>	<p><b>Morning Session 1:</b></p> <ul style="list-style-type: none"> <li>● GSTC Industry Criteria Section C. Cultural Heritage: how tourism businesses and destinations can minimize negative impacts, maximize benefits to local communities and protect cultural heritage through sustainable tourism.</li> </ul>	<p><b>Learning Goals:</b></p> <ul style="list-style-type: none"> <li>● Understand issues and challenges related to the impact of tourism on local cultural heritage.</li> <li>● Learn about best practices on reducing negative impacts of tourism activities on local cultural heritage.</li> </ul>
----------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

**10:00 – 10:15 Coffee Break**

10:15 – 12:00	<b>Morning Session 2:</b> <ul style="list-style-type: none"> <li>● GSTC Criteria Section D. Environmental Benefits and Impacts: key strategies for reducing tourism’s environmental footprint are presented, and practical action steps in implementing sustainable resource management and conservation practices</li> </ul>	<b>Learning Goals:</b> <ul style="list-style-type: none"> <li>● Understand issues and challenges related to the environmental impacts of tourism.</li> </ul>
12:00 – 13:00	<b>Lunch Break</b>	
13:00 – 14:30	<b>Afternoon Session 1:</b> <ul style="list-style-type: none"> <li>● Guest Presentation and Q&amp;A: Example of implementing best practices in managing sustainable tourism for hotels.</li> </ul>	<b>Learning Goals:</b> <ul style="list-style-type: none"> <li>● Discuss practical application of the GSTC Industry Criteria for Hotel through a case study and field study.</li> </ul>
14:30 – 15:00	<b>Coffee Break</b>	
15:00 – 17:00	<b>Afternoon Session 2:</b> <ul style="list-style-type: none"> <li>● Field session (Sustainable Hotel)</li> <li>● Day 2 summary and wrap-up</li> </ul>	<b>Learning Goals:</b> <ul style="list-style-type: none"> <li>● Understand issues and challenges related to the impact of business on the local environment.</li> <li>● Learn about best practices on how a hotel business reduces negative impacts in terms of environmental sustainability.</li> </ul>
<b>Day 3 - Field Study</b>		
09:00 – 12:00	<b>Morning Session 1:</b> <ul style="list-style-type: none"> <li>● Field session (Nglanggeran Tourism Village)</li> <li>● Guest Speaker Presentation from Nglanggeran Tourism Village</li> </ul>	<b>Learning Goals:</b> <ul style="list-style-type: none"> <li>● Understand local context and how a destination manages its sustainability pillars with high involvement of the local community.</li> </ul>
12:00 – 14:00	<b>Lunch Break</b>	
14:00 – 16:00	<b>Afternoon Session:</b> <ul style="list-style-type: none"> <li>● Field session (Balkondes Borobudur)</li> <li>● Guest Speaker Presentation from Balkondes Borobudur</li> </ul>	<b>Learning Goals:</b> <ul style="list-style-type: none"> <li>● Understand local context and how a destination manages its sustainability pillars with high involvement of the local community.</li> </ul>
16:00	<b>Wrap Up and Go Back to Hotel</b>	